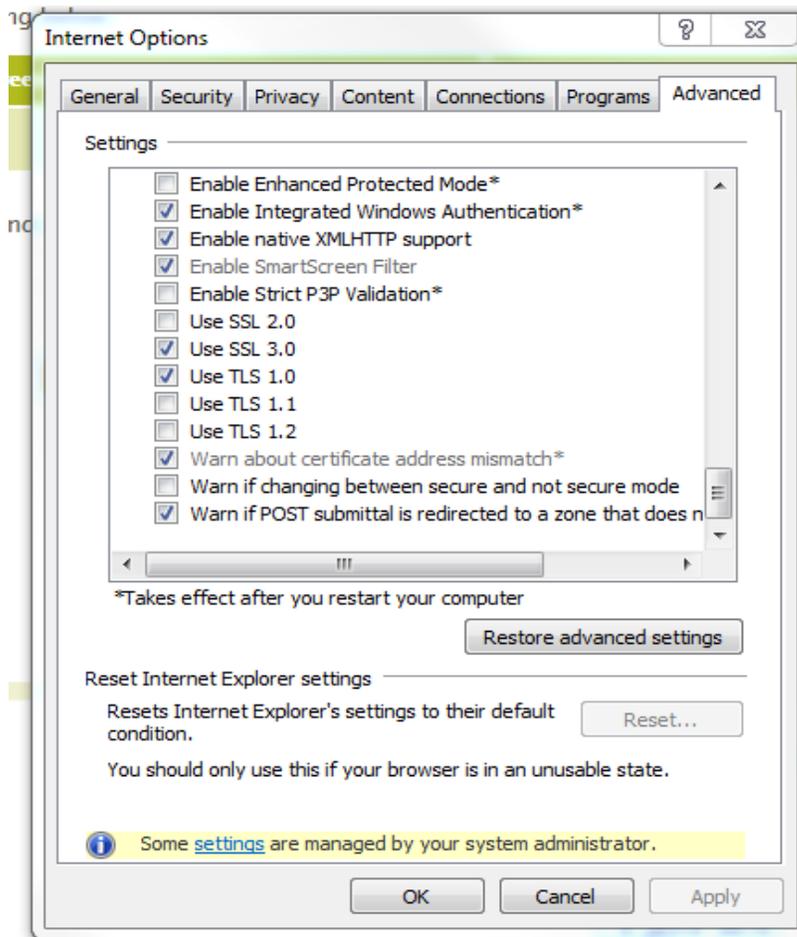


Dear Supplier,

Please be aware that your computer must be supported for using HTTP to be able to access the iSupplier portal.

Please do the following steps

1. Open Internet Explorer window.
2. Go to Tools.
3. Click on Internet Options.
4. Go to Advanced Tab.
5. Scroll down to the bottom and make the sure the use of SSL 3.0, TLS 1.0 and other settings are checked.
6. Apply.
7. In case TLS 1.0 didn't work. Please check TLS 1.1.



Please contact the help desk for any further assistance.

Tel: +973 1714 8383, E-mail: [iSupplierhelpdesk@tatweerpetroleum.com](mailto:iSupplierhelpdesk@tatweerpetroleum.com).