Dear Supplier,

Please be aware that your computer must be supported for using HTTP to be able to access the iSupplier portal.

Please do the following steps

- 1. Open Internet Explorer window.
- 2. Go to Tools.
- 3. Click on Internet Options.
- 4. Go to Advanced Tab.
- 5. Scroll down to the bottom and make the sure the use of SSL 3.0, TLS 1.0 and other settings are checked.
- 6. Apply.
- 7. Incase TLS 1.0 didn't work. Please check TLS 1.1.

19	In	iterne	t Op	otions					ନ	23
ee		Gene	eral	Security	Privacy	Content	Connections	Programs	Advi	anced
	Settings									_
nc			 Enable Enhanced Protected Mode* Enable Integrated Windows Authentication* Enable native XMLHTTP support Enable SmartScreen Filter Enable Strict P3P Validation* Use SSL 2.0 Use SSL 3.0 Use TLS 1.0 Use TLS 1.1 Use TLS 1.1 Use TLS 1.2 Warn about certificate address mismatch* Warn if changing between secure and not secure mode Warn if POST submittal is redirected to a zone that does n 							
			•	<i></i>					•	
			*Tak	es effect a	after you	restart you	Restore	e advanced s	setting	s
	Reset Internet Explorer settings Resets Internet Explorer's settings to their default condition. You should only use this if your browser is in an unusable state.									
	Some <u>settings</u> are managed by your system administrator.									
l	L					OK		ancel	Ap	ply

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Please contact the help desk for any further assistance.

Tel: +973 1714 8383, E-mail: <u>iSupplierhelpdesk@tatweerpetroleum.com</u>.